



Introduction

Chaleur Creative ("we," "our," "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website, <https://chaleurcreative.com>, in some cases social profiles like LinkedIn, Facebook, Instagram or use/access our services. Please read this policy carefully to understand our practices regarding your personal information.

1. Information We Collect

a. Information You Provide to Us:

- Personal details such as your name, email address, phone number, and other contact information when you fill out a form, subscribe to our newsletter, or request services.
- Payment details if you purchase a product or service through our website or through payment portals.

b. Information Automatically Collected:

- Data about your device and browsing activities, such as your IP address, browser type, operating system, pages visited, and the date and time of your visit.
- Cookies and similar tracking technologies to enhance your experience.

c. Information from Third Parties:

- Data from analytics tools, advertising networks, or publicly available sources that help us improve our services.
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2. How We Use Your Information

We may use the information we collect to:

- Provide and manage our services, including customer support.
 - Process transactions and send notifications about your purchases.
 - Personalize your experience on our website.
 - Send promotional emails, newsletters, or other communications (with your consent).
 - Analyze website usage to improve our website and services.
 - Comply with legal obligations and protect our rights.
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3. Sharing Your Information

We do not sell or rent your personal information. We may share your data in the following cases:

- **Service Providers:** Third-party vendors assisting in website hosting, payment processing, marketing, or analytics.
 - **Legal Compliance:** If required by law or in response to valid legal requests.
 - **Business Transfers:** In case of a merger, sale, or acquisition, your information may be transferred as part of the business assets.
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4. Cookies and Tracking Technologies

We use cookies and similar technologies to:

- Understand how you use our website.
- Remember your preferences and settings.
- Offer relevant advertisements.

You can control or disable cookies through your browser settings. However, doing so may affect your experience on our website.

5. Your Rights

Depending on your location, you may have the right to:

- Access, correct, or delete your personal information.
- Withdraw consent to data processing at any time.
- Request a copy of your data in a commonly used format.
- Opt out of marketing communications.

To exercise your rights, contact us at <https://www.chaleurcreative.com/contact.html>

6. Data Retention

We retain your personal information only for as long as necessary to fulfill the purposes outlined in this Privacy Policy or comply with legal obligations.

7. Security

We take reasonable measures to protect your data from unauthorized access, loss, or misuse. However, no online transmission or storage system is entirely secure. Please use our services with this understanding.

8. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of those websites. We encourage you to review their privacy policies before providing any personal information.

9. Children's Privacy

Our website and services are not intended for individuals under 18 years of age. We do not knowingly collect personal information from children.

10. Changes to This Privacy Policy

We may update this Privacy Policy to reflect changes in our practices or for other operational, legal, or regulatory reasons. The revised policy will be posted on this page with an updated effective date.

11. Contact Us

If you have any questions about this Privacy Policy or our data practices, please contact us: <https://www.chaleurcreative.com/contact.html>

By using our website or services, you agree to the terms of this Privacy Policy.